

## ROLEMAP SUMMARY

FIREFIGHTER		CREW MANAGER		WATCH MANAGER	
REF	TITLE	REF	TITLE	REF	TITLE
FF1	Inform and educate your community to improve awareness of safety matters	FF1	Inform and educate your community to improve awareness of safety matters	WM1	Lead the work of teams and individuals to achieve their objectives
FF2	Take responsibility for effective performance	FF8	Contribute to fire safety solutions to minimise risks to your community	WM2	Maintain activities to meet requirements
FF3	Save and preserve endangered life	WM1	Lead the work of teams and individuals to achieve their objectives	WM3	Manage information for action
FF4	Resolve operational incidents	WM2	Maintain activities to meet requirements (MCI A1)	WM4	Take responsibility for effective performance
FF5	Protect the environment from the effects of hazardous materials	WM4	Take responsibility for effective performance	WM5	Support the development of teams and individuals
FF6	Support the effectiveness of operational response	WM5	Support the development of teams and individuals	WM6	Investigate and report on events to inform future practice
FF7	Support the development of colleagues in the workplace	WM6	Investigate and report on events to inform future practice	WM7	Lead and support people to resolve operational incidents
FF8	Contribute to safety solutions to minimise risks to your community	WM7	Lead and support people to resolve operational incidents	WM9	Support the efficient use of resources
FF9	Drive, manoeuvre and redeploy fire service vehicles			WM10	Acquire, store and issue resources to provide service
				WM11	Respond to poor performance in your team
				A1	Assess candidate performance

## ROLEMAP SUMMARY

STATION MANAGER & STATION MANAGER CONTROL		GROUP MANAGER & GROUP MANAGER CONTROL	
REF	TITLE	EFSM2	Lead, monitor and support people to resolve operational incidents
EFSM2	Lead, monitor and support people to resolve operational incidents	EFSM6	Implement organisation strategy
EFSM3	Determine solutions to hazards and risks identified through inspection	EFSM9	Implement and manage change in organisational activities
EFSM10	Plan and implement activities to meet service delivery needs	EFSM10	Plan and implement activities to meet service delivery needs
EFSM12	Manage the effective use of resources	EFSM11	Determine effective use of physical and financial resources
EFSM13	Select required personnel	EFSM13	Select required personnel
EFSM14	Manage the performance of teams and individuals to achieve objectives	EFSM14	Manage the performance of teams and individuals to achieve objectives
EFSM15	Develop teams and individuals to enhance workplace performance	EFSM15	Develop teams and individuals to enhance workbased performance
EFSM16	Manage yourself to achieve work objectives	EFSM16	Manage yourself to achieve work objectives
EFSM21	Provide information to support decision making	Optional	
		EFSM17	Advise on development and implementation of quality policies
		EFSM18	Implement quality assurance systems
		EFSM19	Monitor compliance with quality systems
		EFSM22	Develop information systems to support service delivery objectives
		EFSM23	Agree project plan to meet specified objectives
		EFSM24	Co-ordinate projects to achieve objectives

## AREA MANAGER SUMMARY

REF	TITLE
EFSM2	Lead, monitor and support people to resolve operational incidents
EFSM5	Plan implementation of organisational strategy to meet objectives
EFSM6	Implement organisational strategy
EFSM8	Lead organisational strategy through effective decision making
EFSM9	Implement and manage change in organisational activities
EFSM11	Determine effective use of physical and financial resources
EFSM13	Select required personnel
EFSM14	Manage the performance of teams and individuals to achieve objectives
EFSM15	Develop teams and individuals to enhance work based performance
EFSM16	Manage yourself to achieve work objectives
EFSM20	Exchange information to ensure effective service delivery
Optional	
EFSM17	Advise on development and implementation of quality policies
EFSM18	Implement quality assurance systems
EFSM19	Monitor compliance with quality systems
EFSM22	Develop information systems to support service delivery objectives
EFSM23	Agree project plan to meet specified objectives
EFSM25	Manage project to meet objectives

## ROLEMAP SUMMARY

FIREFIGHTER (CONTROL)		CREW MANAGER (CONTROL)		WATCH MANAGER (CONTROL)	
REF	TITLE	REF	TITLE	REF	TITLE
CO1	Maintain information on EFS Operational Resources	WM1	Lead the work of teams and individuals to achieve their objectives	WM1	Lead the work of teams and individuals to achieve their objectives
CO2	Take responsibility for effective performance	WM2	Maintain activities to meet requirements	WM2	Maintain activities to meet requirements
CO3	C-ordinate response to assist with resolution of event	WM3	Manage information for action	WM3	Manage information for action
CO4	Maintain reliability and readiness of control operations equipment	WM4	Take responsibility for effective performance	WM4	Take responsibility for effective performance
CO5	Manage information to support the needs of your community	WM5	Support the development of teams and individuals	WM5	Support the development of teams and individuals
CO6	Support the development of colleagues in the workplace	WM6	Investigate and report on events to inform future practice	WM6	Investigate and report on events to inform future practice
CO7	Drive, manoeuvre and redeploy fire service vehicles			WM8	Lean and support control operations to resolve operational events
CO8	Maintain and use databases			WM9	Support the efficient use of resources
				WM10	Acquire, store and issue resources to provide service delivery
				WM11	Respond to poor performance in your team
				A1	Assess candidate performance